

FSU Membership Application Form



Finance Sector Union

PLEASE RETURN TO THE FINANCE SECTOR UNION:

- Post to: **Finance Sector Union, Reply Paid 9893, in your capital city**
- Email: **fsuinfo@fsunion.org.au**
- Fax: **1300 307 943**

DIRECT DEBIT REQUEST SERVICE AGREEMENT

OUR COMMITMENT TO YOU

This document outlines our service commitment to you, in respect of Direct Debit Request (DDR) arrangements made between the Finance Sector Union of Australia and you. It sets out your rights, our commitment to you and your responsibilities to us together with where you should go for assistance.

INITIAL TERMS OF AGREEMENT

In terms of the Direct Debit Request arrangements made between us and signed by you, we undertake to periodically debit your nominated account for an amount for your union membership subscription.

DRAWING ARRANGEMENTS

The first drawing under this Direct Debit arrangement will occur within 14 days of receipt in our office.

If any drawing falls due on a non business day, it will be debited to your account on the nearest business day to usual drawing days. We will give you at least 14 days notice through union publications when changes to the initial terms of agreements are made. This will state any other changes to the initial terms, i.e. subscription amount.

If your drawing is dishonoured by your financial institution you will be advised by phone or in writing within 7 days of the drawing.

If you wish to discuss any changes to the initial terms, please contact FSU on 1300 366 378 or contact us by email: membership@fsunion.org.au.

YOUR RIGHTS

If you want to make changes to the drawing arrangements, all changes must be advised in writing. Changes may include:

- Altering the schedule, or
- Cancelling the DDR or
- Suspending the DDR whilst on unpaid leave.

ENQUIRIES

Direct all enquiries to us, rather than to your financial institution, and these should be made at least 7 working days prior to the next scheduled drawing date. All communication addressed to us should include your membership number.

All personal customer information held by us will be kept confidential except that information provided to our financial institution to initiate the drawing to your nominated account.

DISPUTES

If you believe that a drawing has been initiated incorrectly, we encourage you to take the matter up directly with us by contacting FSU on 1300 366 378 or by email: membership@fsunion.org.au. If you do not receive a satisfactory response from us to your dispute, contact your financial institution which will respond to you with an answer to your claim:

- within 7 business days (for claims lodged within 12 months of the disputed drawing); OR
- within 30 business days (for claims lodged more than 12 months after the disputed drawing).

You will receive a refund of the drawing amount if we cannot substantiate the reason for the drawing.

YOUR COMMITMENT TO US

It is your responsibility to ensure that:

- your nominated account can accept direct debits (your financial institution can confirm this);
- there is sufficient cleared funds in your nominated account on the drawing date;
- you advise us if the nominated account is transferred or closed; and
- you advise us if you leave the Finance Industry.

The National Conference determines the annual membership subscription rate and may, from time to time, require members to pay a levy or levies not exceeding \$50.00 pa. Written notice of resignation from the Union takes effect: (a) Where the member ceases to be eligible to become a member of the Union on the later of: (i) the day the written notice is received by the Union; (ii) the day specified in the notice provided it is not earlier than the day when the member ceases to be eligible to be a member; (b) In any other case, the later of: (i) the end of two weeks, or such shorter period as is specified in the rules of the Union, after notice is received by the Union; (ii) on the days specified in the notice. Members are liable to pay all dues and levies outstanding at the effective date of resignation.

Your Details

Title First Name Surname

DOB ATSI Introduced by

Email H Tick preferred email:

W

Phone M W/H

Home Address

Your Employment Details

Employer Permanent Non ongoing or contract

Employer Address

Role Department/Branch

I hereby apply for membership of the Finance Sector Union of Australia and the Finance Sector Union of Australia, Queensland Branch, Industrial Union of Employees or Finance Sector Union of Australia, New South Wales Branch and agree to abide by the rules and regulations.

Signature

Date

Payment Details

Union dues are tax deductible

- 30 hrs or more p/wk \$24.93 per fortnight Indigenous Traineeship \$6.42 per fortnight
- 21 to < 30 hrs p/wk \$18.91 per fortnight Trainee or Supported Wage 50% of FT rate
- Less than 21 hrs p/wk \$12.84 per fortnight Provider Finish date

Please choose one method of payment from the options below

A. DIRECT DEBIT

Financial Institution

BSB -

Acc

Payment Frequency: Fortnightly

Service Agreement details on the left

B. CREDIT CARD

Visa Mastercard

Card No.

Expiry /

Payment Frequency Monthly

Quarterly Half Yearly Yearly

Signature

Date

We are the Finance Sector Union

The Union is all of us working together for a better life.



The Finance Sector Union (FSU) is a not-for-profit organisation comprised of employees in the banking, finance, insurance and superannuation industries.

We come together to support each other and to collectively achieve improvements in our pay, conditions, and rights at work. Together we achieve things that cannot usually be achieved by individuals.

What we do

Our community influences things like fair pay for the hours you work, time off when you or someone in your family becomes unwell, or time away from work each year to relax and do the things you love with your favourite people. We also contribute to making our workplaces healthy and safe places to work and anything else that we think is relevant and important to our community.

Many of us also participate in and are active in other communities. We support and advocate for things like universal health care, domestic violence support, marriage equality and the environment.

We work together to achieve a better work life and home life balance.

You get to participate as little or as much as you want and be involved with the things you care about most.

Why we would like you to join us

Having a good membership base means we have a strong, clear and legitimate voice in our industry, our workplaces, and our communities.

As a not-for-profit organisation your membership provides the resources for the work we do across three levels:

1. At an individual level we provide support and advice to members when they need it most. Our Member Rights Centre and advocacy support means you've got an expert in your corner when you need one.
2. At a workplace level we collectively negotiate industry-leading and progressive pay and conditions. Some of our new initiatives include preventative health leave, superannuation payments while on parental leave, and paid public holidays while on Long Service Leave.
3. At an industry level we lobby government and other relevant bodies to ensure the nation's policy and legislative settings are beneficial to our members and our community more broadly.

We've got you covered

As a member you're also covered by our collective journey insurance policy when you're travelling to work and home.

Joining is easy

By joining with us today you're making a conscious choice to support fairness and balance in your workplace and in your community.

Then you get to choose when and how much you would like to actively participate with us.

 @FinanceSectorUnion  @fsunion  @FSU_Australia